FAQs: Greensboro Science Center Reopening

*The Greensboro Science Center reopened with modified operations and elevated safety procedures to GSC members on June 15, 2020 and to the general public on June 17, 2020.*

**Do I need a reservation?**
Reservations are encouraged, but walk-ups are welcome if space allows. We are required to comply with capacity limits set forth by the State of North Carolina, so reservations help to ensure we can accommodate your party.

**How do I make a reservation?**
Visit greensboroscience.org and click on “Reserve Your Ticket”.

**Do members need a reservation?**
We recommend members make reservations. We are required to comply with capacity limits set forth by the State of North Carolina, so reservations help to ensure we can accommodate your party.

**Will my membership be extended?**
All members affected by the COVID-19 closure will have their memberships extended by 110 days. This time not only reflects the days we were closed, but adds some extra time to make up for our transition back to regular operations.

All memberships will be updated automatically; **no action is required on your part**.
Current membership cards will continue to be valid through the new expiration date on your membership.

**Why are tickets timed?**
In order to avoid crowding, reservations will be valid for a 30-minute entry period.

**Are masks required?**
Every guest age 5 and older entering the GSC will be required to wear a face covering in compliance with Governor Cooper’s Executive Order.

Updated 9/4/20
**Why is there a one-way path?**
The one-way path through the GSC has been created in an effort to ensure social distancing guidelines are followed.

**Will all exhibits be open?**
No. The following exhibits, attractions and experiences are considered high-touch and/or are areas where it is difficult to maintain proper social distance:

- **Aquarium**
  - Hands-On Harbor (stingray touch tank)
  - Inside Tracks: Penguin Encounters
  - Inside Tracks: Aquarium Adventures

- **Museum**
  - SciPlay Bay Beach Area
  - OmniSphere Theater
  - Adventure Theaters
  - Lower level (including lunchroom, herp lab, herpetarium)

- **Zoo**
  - Inside Tracks: Zoo Trek

**Is there a discount for tickets?**
We are only able to offer City of Greensboro Resident discounts (at online checkout, use code: CITY2020) and Military discounts (at online checkout, use code: MILITARY2020) at this time. Valid ID must be presented at check-in. As a non-profit organization, we are grateful for your support as we recover from this extended closure.

**I’d like to help. What can I do?**
Thank you for your generosity! Please consider joining [Wonder 365](#) with a donation of $10 or more.